

ALPINE

Intensive Program

presents a quality program certified by IMS, United Kingdom

PROFESSIONAL DIPLOMA (IMS, UK) IN TOTAL QUALITY MANAGEMENT



Date : Oct 2017 – Mar 2018 (Total 128 Contact Hours)

Price : RM18,000 Inclusive Fees & Course Materials

Venue : Alpine Seminar Room, 1-4-16 Krystal Pt Corp Park, Penang

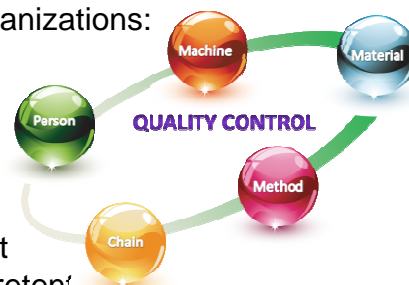
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The "Professional Diploma In Total Quality Management" is an Internationally Recognized Certification by the Institute of Management Specialist, United Kingdom a certification body listed in British Qualifications. This Professional Diploma In Total Quality Management is specially designed to produce skilled workers for the needs of the industries and at the same time ensure productivity and quality improvements within the industry so that they can help their organizations to improve their competitiveness in the global market. Conducted over selected weekends for a total of 16 contact days, this UK certified program comes complete with assignments & guidance by certified TQM trainers to ensure the quality of the program.

PROGRAM BENEFITS

Total Quality Management or TQM is really key to an organization's success. The Certified Manager of Quality / Organizational Excellence Handbook identifies the following direct and indirect benefits that total quality management (TQM) can offer organizations:

- ✓ Strengthened competitive position
- ✓ Adaptability to changing or emerging market conditions
- ✓ Higher productivity, Improved and innovative processes
- ✓ Enhanced market image
- ✓ Elimination of defects and waste
- ✓ Higher profitability & Reduced costs and better cost management
- ✓ Improved customer focus and satisfaction, customer loyalty and retention
- ✓ Improved employee morale, Enhanced shareholder and stakeholder value



PROGRAM CONTENT

PROFESSIONAL DIPLOMA IN TOTAL QUALITY MANAGEMENT MODULES

- TQM 1 : Principles of TQM
 - TQM 2 : Quality Management Systems ISO 9001:2015
 - TQM 3 : Quality Tools & Methods
 - TQM 4 : Quality Planning & Implementations
 - TQM 5 : TQM Audit (Internal Auditor Training)
- 5 Modules Of Lecture & Assignment Based



INTENSIVE PROGRAM

This intensive program is designed for working adults who want to advance their career in management by enhancing their knowledge and at the same time obtaining a professional UK diploma. Candidates must be prepared to complete 5 assignments guided by the instructors.

* The venue & training dates are subject to change. Application is subject to final approval.

ALPINE RELIANCE (M) SDN BHD

1-4-16, Krystal Point Corporate Park, 11900 Bayan Lepas, Penang